

## HENDON RESIDENTS FORUM

**VENUE: Hendon Town Hall**

**Wednesday 6<sup>th</sup> July 2016 – 6.30PM**

Chairman: Councillor Sury Khatri Khatri BSc Hons) MSc (Lond)

Vice Chairman: Councillor John Hart BA (Hons) MA (Vice-Chairman)

### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

Items must be submitted to Governance Service (Hendon Residents Forum [Hendon.ResidentsForum@Barnet.gov.uk](mailto:Hendon.ResidentsForum@Barnet.gov.uk) by **10.00am on the fifth working day before the meeting** (for example, if a meeting is due to take place on a Thursday evening, questions must be received by 10am on the preceding Thursday).

#### **Barnet Adult Social Care Consultation**

Barnet Council is currently consulting on proposals for the future delivery of adult social care in the borough. We are asking for your views on two things:

- 1) a new way of **delivering** adult social care in Barnet; and
- 2) a new way of **organising** our adult social care services, of which there are 3 options:
  - Option A - keep the adult social care service within the council
  - Option B - create a shared service with one or more local NHS organisations
  - Option C - establishing a public service mutual

This consultation is live from 16 May 2016 to 8 August 2016 and will play an important part in shaping plans for securing the future of adult social care.

You will find the online consultation on Barnet Council's Engage Space - [https://engage.barnet.gov.uk/commissioning-group/changing-the-way-we-deliver-adult-social-care/consult\\_view](https://engage.barnet.gov.uk/commissioning-group/changing-the-way-we-deliver-adult-social-care/consult_view)

For any further information, or to request a questionnaire in an alternative format, please email [consultation@barnet.gov.uk](mailto:consultation@barnet.gov.uk) or telephone 020 8359

	Issue Raised	Response
1	<p><b>Subject:</b> Burnt Oak Substation Address : 35 Watling Street, HA8 0LA (access to site is at the end of Market Lane by the row of garages)</p> <p><b>Submitted by:</b> Derek Ragunan TFL</p> <p>The accessibility to our Electrical Substation at the bottom of Market Lane has always been a problem for our engineers in preventing us from gaining access to carry out works , access is never clear , jobs have taken longer than necessary and have to be rebooked for alternative visits . Access needs to be clear for Vehicles, Plant and Skips to the Substation.</p> <p>The Electrical Substation consists of heavy duty plant provides power to the tracks for the trains on the Northern Line. As you can imagine breakdown of the line will cause chaos, loss of revenue and compensation claim. It is of vital importance we have 24 hour accessibility at all times for emergencies, i.e. fire and ambulance services, water ingress, breakdowns,maintenance and construction works . Additional to this staff felt frighten if they had to attend site at night due to the lack of security</p> <p>Previous meeting at site at 10.00a.m Thursday 12th March 2015 with a Barnet Council Officer where we discussed double Yellow Lines and the introduction of Cameras as a means of controlling the parking issues on Market Lane. The outcome was that the council were not keen on a camera but consider the introduction of double yellow lines.</p> <p>It was raised that if a parking restriction were to be put in place it would cause loss of business to the garages on Market Lane, however this does not seem to be the case ( see below)</p> <p>Further on from my discussion with an officer of London Borough of Barnet Council, a site visit was carried out on Monday 27th April 2015</p>	<p><b>Response from:</b></p> <p><b>Email:</b></p>

Issue Raised	Response
<p>by myself with discussion from the garage owners on their thoughts on this.</p> <p>I have spoken to the owners of the garages down Market Lane regarding the introduction of Double Yellow Lines, three out of the four garages are in favour of having the Yellow Lines and would like the Council proceed with this.</p> <p>I was informed that by businesses that the first garage on Market Lane off Barnfield Road weren't keen as they are the 1st garage and are not affected by cars blocking the access while the remaining three garages further down had this problem caused by the customers of the 1st garage. They also mention that people leave their cars here as it free parking here and take the train from Burnt Oak Station.</p> <p>There is a church /chapel opposite the garages , they are also affected by gaining access to their property and are keen to have the Double yellow lines.</p> <p>The owner of Mobile Car Service has provided me with all the owners detail of the garages , company name, address and their phone numbers . The details are as follows:</p> <p>Following on from the above, the owners of the garages also mention that the road is badly damage and water settles in front of the garage drive ways, and there is no Rainwater Gulley's. They have also mention that if possible a gate could be erected with a keypad/padlock at the top of market Lane off Barnfield Road and the Walkway by the Silkstream near the Substation. They Say this will also prevent Drug addicts/vandals operating here.</p> <p>Please can some action be taken to introduce highway measure to prevent vehicles obstructing the access to the TFL site.</p>	

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2	<p><b>Subject:</b> Parking in the Grove, Edgware <b>Submitted by:</b> Mr Martin and Rita Stenson</p> <p>We have major problems with parking in The Grove. We have builders vans / lorries, abandoned and dumped cars, commuters and school teachers all parking in our road as it is the first one outside of the Edgware controlled parking area.</p> <p>New developments are planned for 246 Hale Lane which is the house at the end of the road and 80 The Grove which will convert 2 existing houses into 14 flats - the applications actually states that there is free parking in the Grove as the developers are not planning to provide an adequate number of parking spaces within the developments.</p> <p>The only solution is to get the council to include The Grove in the controlled parking area. This is something that will help to get the road back to what it used to be and prevent it being used as a car park by all and sundry.</p>	
3	<p><b>Subject:</b> The Grove, Edgware, needs help with parking problems and speeding traffic from the A41 <b>Submitted by:</b> Rudi Spender</p> <p>We have three private schools very close on us on Hale Lane and the teachers use The Grove to park as there is not any parking in the school grounds. As I understand that Barnet is giving Teachers parking permits to park in the area, our question is this for going to be free or will the teachers have to pay for the privilege, also is this concession going to be for private school teachers?</p> <p>We are not asking for parking restrictions 24/7 we just need it for an hour during the day so that this will stop the commuters, car sellers, so this won't stop family and friends parking out of these times. The question is how do we get the one hour CPZ into the Grove?</p>	<p><b>Response from:</b> <b>Email:</b></p>

	<b>Issue Raised</b>	<b>Response</b>
	<p>3. As the A41 is at the top The Grove is used as a rut run when there are traffic speed down through The Grove. In May last year there was a serious accident where the scooter rider was taken to hospital. How do we stop the traffic from speeding and using our street as a rat run when the A41 is blocked?</p> <ul style="list-style-type: none"> <li>• These are the 3 question to the problems that we face in The Grove.</li> <li>• We just need to know the process on how to go about stopping these problems.</li> <li>• I would like to come to the meeting on the 30th March with another neighbour or two if that is possible.</li> </ul>	<p><b>Response from:</b> <b>Email:</b></p>
4	<p><b>Subject:</b> Parking problems in Green Lane Avenue, Mill Hill <b>Submitted by:</b> Michelle Phillips</p> <p><b>PARKING</b></p> <ol style="list-style-type: none"> <li>a. Residents and non-residents park often large commercial vehicles and cars outside the houses from late afternoon to the following day.</li> <li>b. Unsightly vehicles. Green Avenue resembles a commercial car park.</li> <li>c. Sometime drives are blocked which makes lives difficult for residents</li> <li>d. The problem started when the cul-de-sac arrangement stopped and the no through road barrier was removed.</li> <li>e. There is parking in Northway Court and Greendale which is where these vehicles should park.</li> <li>f. Changing the parking rules in Green Avenue is now urgently needed as I foresee serious problems between the residents and the commercial vehicle owners/car owners taking place.</li> </ol> <p><b>RUBBISH</b></p> <ol style="list-style-type: none"> <li>a. By Northway Court we have a continual problem with rubbish, a lot of it, dangerous rubbish such as dumped old furniture that</li> </ol>	<p><b>Response from:</b> <b>Email:</b></p>

	Issue Raised	Response
	<p>does not meet the new fire regulations plus dirty mattresses which children play around, and the bins are always overflowing which is an invitation to rats and other vermin. Something has to be done about the continual dumping of rubbish ie fines or a camera being displayed. Barnet Council are doing nothing to rectify this problem which has been on-going on a serious level since 2015. The above problems are not going away without action from yourselves and we are not going to allow these problems to continue without some drastic changes being made to uphold the quality of day to day living in Green Avenue.</p> <p><b>DAMAGED KERB</b></p> <p>a. I REPORTED A DAMAGED KERB OUTSIDE 5 Green Avenue where a fall took place with a member of my family as there is a tree in the centre of a broken kerb which makes stepping on to it as a passenger from a car very dangerous. I have made repeated phone calls over a long period and spending large amounts of time trying to get this kerb replaced. Every time I call I am told someone will contact me within 10 days with a response. To date no action has been taken. The reference was the Highways Team Ref 60556 and 87767.</p> <p>We would like Green Avenue to revert to what it was before - a pleasant unencumbered road which we believe it will once again be once above issues are addressed and actioned.</p>	
5	<p><b>Subject:</b> Daws Lane Zebra Crossing  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>Could we please have an update on the progress of the Daws Lane zebra crossing?</p>	<p><b>Response from:</b>  <b>Email:</b></p>

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6	<p><b>Subject:</b> Pizza Hut Motorbikes  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>When will the motorbikes outside Pizza Hut on Mill Hill Broadway be removed?</p>	
7	<p><b>Subject:</b> Rubbish bins on Mill Hill Broadway  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>Please can the trader bins be removed from Mill Hill Broadway as they are an eyesore,</p>	
8	<p><b>Subject:</b> Hammers Lane Bus Stop move  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>Why does the 240 bus stop on Hammers Lane need to be moved?  When will pavement parking in parts of Hammers Lane be allowed?  We have been asking for this for two years now and have yet to have a definitive response from the council.</p>	
9	<p><b>Subject:</b> Rubbish within Mill Hill Broadway Station car park  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>The condition of Mill Hill Broadway Station car park is poor with litter strewn around the car park. The station Manager has sent photos..</p>	
10	<p><b>Subject:</b> Rubbish – areas in and around Goodwyn Avenue  <b>Submitted by:</b> Mill Hill Residents' Association</p> <p>Outside Claremount Court corner of Goodwyn Avenue you will find a large amount of rubbish. On the opposite side of the road, the area leading from the alley is badly in need of repair. The area underneath the dustbins and wheelie bins is filthy.</p> <p>The first two images show what was dumped by Crystalline Dry Cleaners.</p>	

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	<p>The last image is just an example of the kind of mess that I find outside my flat on Goodwyn Avenue.</p> <p>Since the rest of Goodwyn Avenue is in pristine condition why is this particular area left to dilapidate?</p> <p>I would like to get a commitment from the Council to clean this mess up.</p>	
11	<p><b>Subject:</b> Parking on Event Days  <b>Submitted by:</b> Ms J Brown</p> <p>Parking on Event Days in relation to Saracens Rugby fixtures that occur on Saturdays and or Sundays during the Rugby season and the issues this raises both in terms of residents but also in terms of business, shops and traders all of which see parking as a restrictive and negative effect on them and in particular in relation to Event Day parking which appears to carry the extra issue of "unpredictability" and therefore the need for customers, shoppers, clients to be encouraged back over the weekends to Holders Hill Roundabout and the shops opposite the crematorium.</p> <p>These are the questions we would like to give ahead of this Forum on 6th July.</p> <ol style="list-style-type: none"> <li>1. Would the Forum consider the case put by traders, shops and business, for running a pilot for next Rugby season whereby parking returns to the area surrounding Holders Hill Circus, providing parking for customers in residential roads surrounding this area?</li> <li>2. Can the Forum give us an undertaking to look at the case put by the shops and local residents? (may I also inform the Forum that 270 residents have signed a petition in support of shops and local business</li> </ol>	



Issue Raised	Response
<p>calling for an end to Event Day parking for Rugby at Saracens).</p> <p>3. Since Saracens Rugby Club provide parking at the ground, and since the area we are highlighting is not near the ground and since Saracens do have and have always provided shuttle bus transport for rugby supporters from Mill Hill East Station to the rugby match, would the Forum accept that the residents do have cause for stating that they do not fear hundreds of rugby supporters parking in residential roads around this area?</p> <p>4. When was Event Day parking introduced for Saracens Rugby?</p> <p>5. What is the total number of tickets that have been issued since then for Event Day for Saracens?</p> <p>6. How many complaints and appeals have the Council dealt with for Saracens Event Day parking fines since this began?</p> <p>7. Would the Forum consider the case for local shops and business when the current arrangements do discourage customers when they have been caught parking on Event Day?</p> <p>8. What would be the best way to consider options to a pilot in a specific area some distance from the ground ie from Mill Hill East Station to Hendon Crematorium? eg reduction in length of time for E.D. parking (currently 1pm to 6 pm) or clear signs with constant and regular rule i.e. saying no parking on Sat or Sunday from 3.30pm- 3.45pm and various other options suggested by traders and residents trying to find solutions to this interference and unfairness that we feel currently.</p>	

	<b>Issue Raised</b>	<b>Response</b>
12	<p><b>Subject:</b> Lubavitch of Edgware Kindergarten - School Keep Clear markings  <b>Submitted by:</b> Soorale Rabin Lubavitch of Edgware Kindergarten</p> <p>Request for School Keep Clear Markings outside No. 230Hale Lane, Edgware. This is an urgent matter to make the environment a safe place for the parents and the children who attend our Kindergarten, by providing a car parked free area with no blind spots in front of the school, and to ensure the freeflow of traffic for local buses and cars.</p>	
13	<p><b>Subject:</b> Colin Crescent and Colindeep Lane – Traffic signs  <b>Submitted by:</b> Andrew Dismore</p> <p>I am concerned about the junction between Colin Crescent and Colindeep Lane. Colindeep Lane is a dual carriage way from the junction with the A41 up to a few metres before the Colin Crescent, with vehicles approaching the junction at high speed. Vehicles turning right from Colin Crescent also can't see oncoming traffic due to bend in the road. A vehicle activated sign has been put up but that does not seem to have slowed down the traffic. Can this be investigated to see what measures could be implemented so that life threatening accidents, such as one recently that required the attendance of the London Air Ambulance can be prevented in the future.</p>	
14	<p><b>Subject:</b> Step Free Access Mill Hill East Underground Station  <b>Submitted by:</b> Andrew Dismore</p> <p>Have any excess profits been generated from the Mill Hill Barracks redevelopment that can be put to installing step-free access at Mill Hill East tube station?</p>	

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15	<p><b>Subject: Public Conveniences</b>  <b>Submitted by:</b> Andrew Dismore</p> <p>Has Barnet Council had any discussion with TfL about installing public conveniences near tube stations, particularly terminus stations, for the implementation of the night tube service</p>	
16	<p><b>Subject: Flooding in The Greenway</b>  <b>Submitted by:</b> Andrew Dismore</p> <p>What discussions has Barnet Council had with the Environment Agency about flooding in The Greenway? What action does Barnet propose to take? Have any schemes been drawn up and how far have they progressed?</p>	

Contact: **Sheri Odoffin**, Governance Service, Assurance Group, London Borough of Barnet, NLBP, Building 2, Oakleigh Road South, London N11 1NP.

Tel: 020 8359 3104, Email: [Hendon.ResidentsForum@Barnet.gov.uk](mailto:Hendon.ResidentsForum@Barnet.gov.uk)

Future meeting dates:

Date of next meetings	Location
26 <sup>th</sup> October 2016	Hendon Town Hall, the Burroughs, Hendon NW4
24 <sup>th</sup> January 2017	Hendon Town Hall, the Burroughs, Hendon NW4
22 <sup>nd</sup> March 2017	Hendon Town Hall, the Burroughs, Hendon NW4